

W-01303A-13-0138
W-02259A-13-0138

ORIGINAL



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112185

Date: 8/12/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

AUG 12 2013

Complaint By: First: Evelyn Last: Numbers

Account Name: Evelyn Numbers

Home:

DOCKETED BY

he

Street:

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86429

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-02259A-13-0138 AND W-01303A-13-0138*****

Customer is concerned about the notice she received that EPCOR is taking over her water provider, North Mohave Valley. She has looked at EPCOR's website and noticed they owned systems in many states. She is concerned about being taken over by a monopoly and losing the feeling of being owned by a local company. She wants to make sure the Commissioners look at this transfer very closely.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to call and making the Commissioners aware of her feelings. I also provided instructions so she could follow the Hearing on 8/21. Customer thanked me for taking the time to listen to her.

End of Comments

Date Completed:

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